

# HOSPITALITY



**JOB TYPES:** Chef, Kitchen Porter, Bartender, Barista, Receptionist, Housekeeper, Events Planner, Conference and Banqueting

## **HOW DO I GET INTO HOSPITALITY?**

If you are interested in a career in hospitality, you should be:

- reliable, well presented, polite and enthusiastic
- willing to work evening, weekend or early morning shifts as required
- able to develop skills in customer service, team working and communication

## **WHAT DO I NEED?**

No formal qualifications are needed, employers are looking for keen and enthusiastic individuals who are willing to learn. Some previous work experience will be useful to help you get a job.

Qualifications that might help you in this industry:

- Food Hygiene
- Manual Handling
- Health and Safety

Ask a mentor if you'd like to get an opportunity for work experience or funding through Development Awards to help you get these qualifications.

## **WHAT IF I HAVE A CONVICTION?**

Most employers in hospitality will review convictions on a case by case basis. Be honest and upfront if you do have a conviction

## **WHAT ARE THE WAGES AND SHIFT PATTERNS LIKE?**

Entry level positions tend to be at National Minimum Wage.

Working hours are often at evenings and weekends, when there are most customers.

Hospitality is a sector which is almost always recruiting with peak times around September and April.

Long term opportunities with national companies are excellent and can provide a career path.

Some major hotel, restaurant and coffee chains are now offering apprenticeships to help you progress and get qualifications for the job.

