

RETAIL



JOB TYPES: Retail Assistant, Customer Service Adviser, Sales Assistant, Stock Assistant, Visual Merchandiser

HOW DO I GET INTO RETAIL?

If you are interested in a career in retail, you should:

- have good customer service skills
- be polite and helpful
- have good communication and team working skills
- be presentable
- be trustworthy, reliable
- have excellent timekeeping

WHAT DO I NEED?

No formal qualifications are required, but you must:

- be confident talking to the public
- be confident in handling cash
- be happy to be on your feet for long periods

If you would like support in finding work experience or a job in retail, contact a mentor for more information or check out our Jobs Board to find opportunities near you.

WHAT ARE WAGES AND SHIFT PATTERNS LIKE?

Be prepared to work varied shifts with occasional late nights, early mornings or weekends which is reflective of hours in the industry

Wages tend to start at National Minimum Wage.

There may be opportunities to work additional hours and overtime depending on your employer.

WHAT IF I HAVE A CONVICTION?

You should disclose any convictions to your employer.

Previous offences are considered on a case by case basis, and offences such as fraud, theft, shoplifting, violent offences and offences against children may be a barrier to employment.

