

ROLE DESCRIPTION



THE TRUST

Prince's Trust Online is a brand new e-learning and mentoring platform designed to provide support to young people we traditionally haven't been able to reach, and forms part of our growth strategy which will see us support **one million young people** over the next 10 years.

Prince's Trust Online is for young people who are unemployed or underemployed and living in the UK. Our Employability Programme is for young people who are looking to get into work. By underemployed, we mean if a young person says they work part-time but would like to work more, are on a flexible or zero hours contract but would like to work more, or are on a temporary fixed-term contract ending in the next three months.

Prince's Trust Online is not intended as a replacement of our face-to-face programmes but intended to help those young people who can't currently access our support due to a variety of reasons such as childcare, location or individual support needs. This also widens our volunteering offer to those who can't come into centres or work full-time.



WHAT DOES THE ROLE INVOLVE?

As an e-mentor, you'll make a real difference to the lives of young people by providing them with one-to-one support, guidance, encouragement and inspiration at a time and location that suits you. Using live chat and video calls, you will help the young person complete and understand e-learning modules based around getting into employment. On average, as an E-Mentor you would need to commit up to two hours of your time per week.

The Employability Programme focuses on helping the young person to develop their confidence, job search, CV and interview skills. You will mentor a young person online for up to three months and help them set goals and objectives tailored to their individual needs. We recommend a weekly video call and a quick daily check of the platform, but it's up to you and your mentee to decide what works best for both of you.



WHAT SKILLS DO YOU NEED?

- Confidence using digital platforms
- Confidence to facilitate learning and the ability to encourage young people to reach their goals
- Supporting your mentee/s to develop hard and soft skills related to getting into employment. For example, how to job search effectively, writing CVs, practising interview skills.
- An understanding of the importance of maintaining professional boundaries in an online relationship
- An understanding of the issues facing The Trust's target groups
- Good interpersonal and communication skills
- Willingness to uphold the values of The Trust. Our values are **approachable, non-judgmental, inspiring, empowering** and **passionate**



HOW TO APPLY

To sign-up, visit <https://www.princes-trust.org.uk/support-our-work/volunteer/become-an-e-mentor> and click 'Apply.' If you have capacity to mentor more than one young person please let us know when you get in touch.



E-MENTORING IS A GREAT OPTION FOR ANYONE WHO IS BUSY. I HAVE NEVER DONE 1:1 MENTORING BEFORE BECAUSE I WORK FULL-TIME AND HAVE A YOUNG FAMILY. I HAVE REALLY ENJOYED MENTORING; I WOULD HIGHLY RECOMMEND IT FOR YOUR OWN PERSONAL DEVELOPMENT AND TO GIVE SOMETHING BACK. GET INVOLVED.

- AOIFE MOODY, E-MENTOR